

# Friendly Return and Refund Policy

## Returns Made Easy

We believe in keeping things simple for our customers. If you're not satisfied with the quality of a product at the time of delivery, you can return it—no questions asked! If you're unable to check the product at delivery, don't worry. You can raise a complaint within 24 hours of receiving it. To help us improve and resolve your concern, please share images of the items you weren't happy with. Based on your feedback, we'll replace the product with a fresh one. And if there's ever a mix-up in your order, we'll make it right by sending the correct items promptly.

## Missed Delivery

If the delivery couldn't be completed on the first attempt due to reasons like an incorrect address, no one being home, or refusal to accept the package, the order amount will still be charged. In such cases, an additional fee of ₹30 will apply for re-shipping.

## Cancellation Policy

We currently do not accept cancellations once an order is placed.

## Refund Policy

While we don't offer refunds, we stand by the quality of our products. If there's a manufacturing defect, we'll replace the item to ensure your satisfaction.

**Your trust and convenience are our top priorities!**