

Friendly Return and Refund Policy

Chef's Formula 7-Day Money-Back Guarantee

Your satisfaction is our priority. If you are not completely satisfied with your Chef's Formula product, you may request a return and refund of unopened product within 7 calendar days of delivery—no questions asked! To help us improve and resolve your concern, please share images of the items you weren't happy with. Based on your feedback, we'll replace the product with a fresh one. And if there's ever a mix-up in your order, we'll make it right by sending the correct items promptly.

To initiate a return, please contact our customer care team at **contact@chefsformula.in**. All returned products must be in their original packaging.

Refund requests are subject to approval and may take up to 7 business days to process. Please note that both original and return shipping charges will be borne by the customer and deducted from the refund amount. Approved refunds will be deposited into the original payment method used for the purchase.

Missed Delivery Policy

If your delivery can't be completed on the first attempt due to reasons like an incorrect address, no one being home, or refusal to accept the package, the initial shipping amount will still be charged. In such cases, an additional fee of ₹40 will apply for re-shipping the package to you, as well as for the original reverse shipping cost incurred by us.

Cancellation Policy

We currently do not accept cancellations once an order is placed.

Refund Policy

While we don't offer refunds after 7 days, we stand by the quality of our products. If there's a manufacturing defect, we'll replace the item to ensure your satisfaction.

Contact Us:

For any questions regarding shipping or your order, please contact us at:

- Email: contact@chefsformula.in

Your trust and convenience are our top priorities!